

1.

Means of Communication

- Talking on the phone
- Writing a letter
- Texting a message
- Sending a mail

Which picture **doesn't** show a way of communicating in the list?

A)



B)



C)



D)



2.

Teenagers generally write - - - - by using short combinations of numbers, words, symbols and abbreviations.

- A) phone calls
- B) video chats
- C) text messages
- D) sending e-mails

3.

A : Hello, could I speak to Mr. Morris, please?

B : - - - -

A : Mr. Zed Taylor.

- A) Could I ask who's calling?
- B) Do you have an appointment?
- C) I am putting you through.
- D) I am sorry, he isn't available now.

4.



I like and prefer - - - - with my friends and relatives. To me, it is faster than the other communication ways.

- A) making a phone call
- B) speaking face-to-face
- C) writing a letter
- D) leaving a note

5. (on the phone)
- A :** Hi, Tom. Would you like to go to the pop concert tonight? I have a free ticket.
- B :** - - - - It is a bad line. I can't hear you.
- A) I am sorry I have a meeting.
 B) I would like to, but I have an exam tomorrow.
 C) I like pop music.
 D) Can you repeat, please?



What is the name of the communicating way in the picture?

- A) Sending an email.
 B) Face to face.
 C) Writing a letter.
 D) Making a phone call.
7. **When you tell someone that you are very busy and you can't talk now on the phone you say: - - - -**
- A) Who is calling, please?
 B) OK. See you later.
 C) I will call you back later.
 D) The line is bad. I can't hear you.

8. **A :** I need to see you. It is very urgent.
B : We can talk on the phone.
- A :** No, It's better to talk - - - -. Meet me at 5 p.m. at the Sweet cafe.
- A) on the phone
 B) face to face
 C) by video chat
 D) sending e-mails
9. **If you want to communicate with all people around the world you should learn English. Because it is - - - - language in the world.**
- A) a very difficult
 B) useless
 C) an old way
 D) the most common
10. **Disabled people use - - - - to communicate. They make some symbols with their hands, fingers and gestures.**
- A) sign languages
 B) a foreign language
 C) pictures and letters
 D) a device