

1

Read the following dialogue extracts related to different situations and fill in the missing parts with the appropriate expressions in the box.

departures	cost	check in	single	vacancies	window
all-inclusive	flights	destination	reservation	return	availability

Eg. ...  
**Customer** I'd like to make a reservation.  
**Receptionist** Certainly sir. For when?  
 ...

5. ...  
**Customer** I'll check in tomorrow and check out on Wednesday.  
**Receptionist** Let me check for the vacancies, ma'am!  
 ...

1. ...  
**Customer** I have to be there before 10 in the morning. What flights do you have on the 15<sup>th</sup>?  
**Booking Clerk** Well, we have 6.30, 7.30 flights.  
 ...

6. ...  
**Receptionist** What sort of room would you like?  
**Customer** I'd like a single room.  
 ...

2. ...  
**Customer** And, I'd like a window seat please!  
**Booking Clerk** OK., Let me check the availability.  
 ...

7. ...  
**Customer** I'd like to book a ticket for 19<sup>th</sup> of June.  
**Booking Clerk** Certainly, sir. What is your destination?  
**Customer** Amsterdam.  
 ...

3. ...  
**Customer** OK. That suits us.  
**Receptionist** By the way, our hotel doesn't give all-inclusive stays. We only have half board stays.  
 ...

8. ...  
**Customer** How much does it cost?  
**Booking Clerk** That comes to 500 \$, tax included.  
 ...

4. ...  
**Customer** Do you have any late afternoon departures?  
**Booking Clerk** Oh, I'm sorry. We have only morning flights.  
 ...

9. ...  
**Booking Clerk** An aisle seat. That's OK. And when do you want to return from Istanbul?  
**Customer** I have to be back on the next day.  
 ...

## 2 A

Scan the text and match the pictures to the vacation types.



Eg. Voluntourism



1 Staycation



2 Digital Detox



3 Ecotourism

There are many types of vacation we can list. As any other things in our lives, we consume fast and are easily fed up with usual vacation types, so new types of vacation have appeared nowadays. Here are five new vacation types some of which you may not have heard before. You can read and plan your upcoming vacation accordingly.

#### Voluntourism

Voluntourism is a popular kind of international travel. It helps you contribute to the development of a country while exploring around at the same time. When you participate in a well-organized volunteering project, you help implement a long-term development of a country or culture. You should use your skills, time and energy to make a difference that may last longer after you have come back home. In your spare time, you can go sightseeing.

#### Ecotourism

Ecotourism is an environment-friendly travel to natural areas in order to enjoy and appreciate nature and cultural features. If you are sensitive about environment and the well-being of local people, ecotourism is just for you. However, it is not so simple. It requires a level of tourist awareness. You should try to give as little harm to environment as possible but also support the local community as much as possible. This doesn't mean that your experience will be less pleasant. In contrast, this appreciation attitude often makes you enjoy your experience even more.

#### Digital Detox

When you feel too much connected and you are losing the pleasure of the real communication, you should immediately have a digital detox holiday. This may keep you away from the digital world for some time. Digital detox vacations offer you a way to escape from your busy routines and provide you with the suitable environment that makes you forget about your smart phone. Imagine a vacation with a tech-free attitude without phone or TV in your room. You will be highly disconnected. Is it too annoying? Think again because they promise you that you will live the ultimate paradise experience.

#### Staycation

If you don't want to spend too much on your vacation but still want to have it, staycation is just for you because it is a vacation that you can spend at home or nearby. Sometimes spending a few days in your own home can be the most satisfying one. Staying up the night watching your favorite movies, cooking your favorite food or doing some sightseeing in your town can be really relaxing. Moreover, you can focus on your projects or do some home office work. When you stay at home for vacation, it's important that you make a conscious decision on which will be the most beneficial to you; getting a lot of work done or relaxing and having some fun. Will you be more peaceful if you lay down to work and do tasks around the house or do you really need several full nights of sleep and time for leisurely conversations with your beloved ones?

2 B

Read the text and answer the following questions.

1. What does voluntourism mean?  
It is an international travel that allows you to contribute to sustainable development while exploring a new country and culture.
2. Who is ecotourism suitable for?  
It is suitable for the people who are responsible for the environment and the well-being of local people.
3. What is the purpose of digital detox?  
It aims to disconnect people from the digital world for some time.
4. What is a staycation?  
It is a vacation that someone can spend at home or nearby.
5. Which of the vacation types suits you? Why?  
Students' own answers

3

Jackson and Mary are talking about their holiday preparations on the phone. Look at their checklists and fill in the missing parts by using the correct form of the phrases in the checklist and present perfect forms.

Mary's checklist

find someone to look after the cat	✓
pay the bills	✗
iron the clothes	✓

Jackson's checklist

convince the boss	✓
find someone to look after the plants	✓
get new tires	✗

**Jackson** Hi, Mary. How are you doing?

**Mary** Trying to get ready. What about you? Have you (E.g.) convinced your boss?

**Jackson** Yes, I managed to convince him yesterday.

**Mary** That's good news. And, I have (1) found someone to look after the cat.

**Jackson** Who will do that?

**Mary** My next door neighbor, Jane. I'm happy because she loves pets. By the way (2) have you got new tires?

**Jackson** Not, yet. I'm getting them tomorrow but I have (3) found someone to look after the plants.

My nephew, John will come and water them.

**Mary** So, you are almost ready. I have (4) ironed the clothes but I haven't (5) paid the bills yet. I'll be ready tonight.

4

Reorder the expressions and make meaningful dialogues. One has been done for each dialogue.



**Booking a room**

- 10 Nicole Wood.
- 2 Hello, I'd like to make a reservation.
- 6 On January 20<sup>th</sup>.
- 4 We'll check in on January 15<sup>th</sup>.
- 5 OK and when will you check out?
- 8 Three, please. Three single rooms will be perfect.
- 12 Thank you very much. See you, then.
- 3 Yes, please. When will you check in?
- 9 OK. Let me check the vacancies, ma'am... Yes, 3 single rooms are available. May I have your name, please?
- 1 Hello, Hotel Moonlight! How can I help you?
- 11 Thank you, ma'am. Your reservation is done.
- 7 And for how many?

**Booking a table**

- 1 Hello, Great London Restaurant. How can I help you?
- 4 Cengiz.
- 3 Certainly, sir. First, may I have your name, please?
- 2 I'd like to make a reservation.
- 10 For 6. 4 adults 2 children.
- 6 It's for 22<sup>nd</sup> of May.
- 8 At around 7.
- 7 OK. What time will you be here?
- 9 Well, for how many people?
- 5 Thank you, sir. So, when is your reservation for?
- 11 Alright sir. One table for six for 22<sup>nd</sup> May.
- 13 OK sir. I understand. I'll make a note of it. So, that's a table for 6 for 22<sup>nd</sup> May near the playing ground. Is that right?
- 12 Yeah. That's great. Could you make sure that the table is near the playing ground? You know, for the kids.
- 14 Yes, it is. Thank you very much.



**Booking a flight ticket**

- 5 OK. When?
- 1 Europe 64 Airlines. How can I help you?
- 3 Certainly, where do you want to fly to?
- 10 An aisle seat, please.
- 2 Well, I want to book a ticket.
- 6 December 14<sup>th</sup>. What flights do you have on that day?
- 12 Alright, thanks.
- 8 Well, 8.30 is OK. Can you book that for me?
- 9 Yes, of course. Would you like an aisle seat or window seat?
- 4 Berlin.
- 11 OK, then you've booked an aisle seat on the 8.30 Berlin flight for December 14<sup>th</sup>. Please call 333 1268 to confirm your flight a few days prior to travel.
- 7 We have flights at 6.30, 8.30 and 12 o'clock.



5 A

Read the dialogue between a receptionist and a customer and underline the expressions of confirming information.

- Customer** I'd like to book a table.  
**Receptionist** For when, ma'am?  
**Customer** For this coming Sunday.  
**Receptionist** Sorry, did you say next Sunday?  
**Customer** No, no! I think it is a bad line. I want a table for this coming Sunday.  
**Receptionist** Alright, ma'am. For how many people?  
**Customer** Three adults and two kids.  
**Receptionist** You mean, a table for five?  
**Customer** Yeah, that's right.  
**Receptionist** So, let's go over that one more time. One table for five for this coming Sunday. Is that right?  
**Customer** Yes, thank you very much.

5 B

Now, read the dialogue and fill in the blanks with the appropriate expression of confirming information.

- Receptionist** Hi, I'm calling to confirm your reservation in Restaurant California. Am I speaking to Steve Hardy?  
**Steve** Yes, you are.  
**Receptionist** Your reservation is for the 16<sup>th</sup> March. Is that right?  
**Steve** Yes, that's right.  
**Receptionist** 1 You wanted a table for 12, didn't you?  
**Steve** No, no! We are just two.  
**Receptionist** Sorry. There was a misunderstanding. I'm changing the note now. And your table will be inside.  
**Steve** 2 You mean by the window?  
**Receptionist** Yes, it's written here. 3 Now, let me see if I understood correctly. A table for 16<sup>th</sup> of March, by the window. 4 Is it OK?  
**Steve** Yes, that's OK. Thank you.  
**Receptionist** You're welcome, sir.

1. Now, let me see if I understood correctly.
2. ~~Is that right?~~
3. You mean by the window?
4. Is it OK?
5. You wanted a table for 12, didn't you?



6

Match the questions to appropriate answers.

1. What were the prices like?
2. How was the food?
3. What was the weather like?
4. How did you travel?
5. Did you like it there?
6. Would you recommend it to us?
7. Have you ever been to Singapore?
8. Did you have a chance to visit the Old Town?

- 7 No, never.
- 1 Moderate.
- 3 Warm but rainy.
- 8 No, I didn't. I'm so sad for that.
- 6 Yeah, of course. You should go and see there.
- 5 The most beautiful city I've ever been to.
- 4 By train.
- 2 Tasty.

7 A

Read the text and find which of the followings Johnny mentioned in his blog.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Accommodation       | <input checked="" type="checkbox"/> His destination       |
| <input type="checkbox"/> Transportation                 | <input type="checkbox"/> Landmarks                        |
| <input checked="" type="checkbox"/> His feelings        | <input type="checkbox"/> Cuisine                          |
| <input checked="" type="checkbox"/> Climate             | <input type="checkbox"/> Cultural events                  |
| <input checked="" type="checkbox"/> His recommendations | <input checked="" type="checkbox"/> Good sides& Bad sides |

 MyLog
Sep 04, 2017, 11:14 PM



# hello!

**I am Johnny Daniels**

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**My First Experience Traveling Solo**

Hi dudes,

I'm about to finish my first solo travel, and as I've no one else to talk about it, I want to share my experience on my blog.

I've traveled around Africa on my own for about three weeks. I'm 24 years old, and I haven't been away from home before. It was very annoying at the beginning but I've adapted quickly, and felt very well at the end of the first day. I've always been an introvert person, so my friends were surprised when I said I wanted to travel alone. However, I feel more confident now because I've showed them that I could do it.

I stayed in small hostels, and it was so enjoyable to make friends with new people. I was lucky because the weather was nice, not too hot or not too cold. If you want to have a solo travel, consider the weather conditions of your destination, and make your plan accordingly. I strongly advise you to choose fall or spring seasons depending on the amount of rainfall because if you have a small budget, you should choose to walk sometimes.

Of course, solo travel has some advantages and disadvantages. The besties are that you are not stick to anybody, you can do whatever you want, you can go wherever you want to, you can eat and sleep at any time, and you don't need to make a consensus while doing these things throughout your travel. However, carrying your heavy luggage and the night time can be its disadvantages. Night time frightens if you are alone because it's really dangerous to be out, so you just sit on your own in the hostel by eight pm.

Finally, I can admit that for the past three days, I've started to feel miserable as I've felt the loneliness. Having no one to share the wonderful experiences or to talk about what you are going through can be sometimes depressing, so in this case, I think I'm ready to return home. I've experienced the travel of my lifetime, and I've enjoyed solo travel. This made me prove that I can also do things on my own. Although I've enjoyed myself as a solo traveler, I don't think I'll do it again. I think a friend will accompany me with my next travel as I've had a longing for someone to talk to (remember I'm a loner person!).

Anyone who has read my experience, thank you all! I would be glad to read your experiences in your solo traveling.

Edited: 11:30 pm, September 04, 2017

7 B

Find the synonyms of the adjectives below, in the text. Choose from the words underlined.

1. irritating	<u>annoying</u>	4. amusing /	<u>enjoyable</u>
2. loner	<u>introvert</u>	5. sad	<u>miserable</u>
3. self-reliant	<u>confident</u>	6. fabulous	<u>wonderful</u>

8

Imagine that you are a solo traveler like Johnny. Write about your dream solo travel as a reply to his post. Include at least five points from part 7 A.

MyLog

Sep 28, 2017, 09:52 AM

Students' own answers